



# INTERIOR ACADEMY



---

## Frequently Asked Questions (FAQ)

### **Why does the school charge clients?**

Client fees help cover the costs of running the student salon and spa, including products, utilities, laundry, and insurance. Charging clients reduces student supply fees. Short-duration students cover their own materials, while diploma students benefit from client work, lowering their costs.

### **Why is model practice product different from client product?**

Students first practice techniques with lower-cost professional products before using client-grade products. Instructors determine when students transition based on skill level.

### **Do students receive payment for client services?**

Students may accept tips and should report them to the CRA.

### **Why are there so many/few client appointments?**

Appointments ensure students meet drill requirements for graduation. Booking is done fairly through a software system. If a student lacks certain services, they should discuss it with their instructor. Students are encouraged to promote their availability on social media.

### **What if there are no appointments?**

Students should work on drill sheets, practice on peers, watch instructional videos, or observe instructor demonstrations. If unsure, speak with an instructor.

### **How much time is given for each service?**

Service times decrease as students improve, aligning with industry standards. Speak with an instructor for timing expectations.

### **What happens if I don't finish on time or have a waiting client?**

Appointments may be reassigned or assisted by an instructor to ensure smooth workflow.

### **What if my appointment runs past lunch or 4:30 PM?**

Students receive credit for missed lunch or extended appointments. Instructors determine whether to move appointments, reschedule clients, or step in to complete services.

### **Can students bring their own products?**

Students may bring styling or nail products for practice but cannot use outside chemical products due to safety, training, and insurance policies.

### **Are cell phones or laptops allowed in the classroom?**

Devices are learning tools but should be used respectfully. Personal use should be limited to breaks.



# INTERIOR ACADEMY

---

## **Why is there a dress code?**

Professional attire is industry standard. The Academy's all-black dress code promotes a uniform, professional image and helps hide stains. Students may express personal style within guidelines outlined in the Student Handbook.

## **Why do students have cleaning duties?**

Maintaining a clean work environment is essential in the industry. Duties rotate among students and align with employer expectations. A janitorial staff also cleans daily.

## **How can students make up extra hours?**

Extra hours are limited and require instructor approval. Attendance policies should be reviewed in the Student Handbook. Funding agencies may have specific attendance requirements.

## **Why are drills important?**

Drills provide hands-on practice, develop muscle memory, and improve technique and timing. They are based on industry demand.

## **Can students take time off from clients for drills?**

This must be discussed with an instructor, who will evaluate the need and plan accordingly.

## **How do students earn bonus drills?**

Bonus drills are awarded for upselling products/services and rebooking non-family clients, at the instructor's discretion.

## **When can students use advanced equipment?**

Once a student demonstrates proficiency in basic services and meets safety, sanitization, and protocol requirements.

## **Are Hair Practicums mandatory?**

No, but they are highly recommended. Many students secure jobs through practicums.

- Hair stylists may complete up to three practicums, with a maximum of 40 hours each.
- Practicums can be completed during school closures.
- Poor attendance or no-shows may result in ineligibility for future practicums.
- A host agreement and verification are required.

For more details, consult your instructor or the admissions department.